



Technical Writer – Automotive After Sales Documentation Specialist*

High competence and the passion for new challenges make our Electrics/Electronics division the guidepost to the automotive future. Take your next step and support our team.

We are looking for Automotive Technical Writers to support a premium OEM After Sales organization in the development, maintenance and continuous improvement of Workshop Manuals, Repair Procedures and Technical Service Documentation for high-performance vehicles.

The role involves close interaction with Engineering, After Sales, Diagnostics and Serviceability teams, contributing to the creation of high-quality technical documentation for current and future vehicle platforms within a structured S1000D-oriented documentation environment.

This will make you grow:

- Creation and update of Workshop Manual procedures for mechanical, electrical and electronic vehicle systems;
- Development of repair, maintenance, calibration and diagnostic procedures;
- Authoring and management of structured technical documentation in XML/S1000D environments;
- Creation and management of labour times (repair schedules / flat rate times);
- Support in the preparation of Technical Bulletins, Service Campaigns and Recall documentation;
- Analysis of engineering changes and assessment of impact on After Sales documentation;
- Collection and consolidation of technical information from Engineering departments;
- Coordination with Diagnostics, Spare Parts and Serviceability teams;
- Management of approval workflows within OEM documentation systems;
- Support to dealer network technical requests and troubleshooting activities;
- Creation and management of technical illustrations and procedure-related images;
- Ensuring compliance with OEM quality standards, terminology and publication guidelines;

And this is how you'll take us forward:

- Experience in Automotive Technical Writing or Workshop Manual development;
- Proven experience in After Sales technical documentation for automotive OEMs or Tier-1 suppliers;
- Strong understanding of vehicle systems:
 - Powertrain
 - Chassis
 - Electrical/Electronic systems
 - Diagnostics
 - Body & Trim
- Experience with repair procedures, maintenance documentation and service operations;
- Ability to understand engineering drawings, CAD references and technical specifications;
- Experience with structured authoring and XML-based documentation environments;
- Good knowledge of S1000D specifications, modular documentation principles and Common Source Database (CSDB) concepts;
- Familiarity with Data Modules, metadata management and structured publishing workflows

* Gender, age, nationality, or religion are not relevant for us – you are all that matters.

Sounds like your next challenge? Then we'll be looking forward to your application!

For all information about EDAG as an employer and further career opportunities, please visit edag.com/career.



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Additional information

Location	Bologna
Position type	Full-time employee

Start of work **May 12, 2026**

Responsible

Maristella Valente